

USER Manual for "Rajasthan Wildlife Ticket Booking

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1 Introduction

1.1 Purpose

This Help Document guides and helps the user to book online ticket and fill “Online Ticket Booking” form and complete the respective requirements.

2 Access of FMDSS Application

1. User will type URL address of FMDSS application (<http://fmdss.forest.rajasthan.gov.in/>) in address bar of web browser.
2. Then click on “SSO” login.
3. Enter "SSO ID", "Password" and 6 digit captcha code and click on login to access FMDSS application

Rajasthan Single Sign On v11.7
One Digital Identity for all Applications

English | हिन्दी

G2G APPS
142

G2C/ G2B APPS
104

IDENTITIES
12848871

Login | Registration

Digital Identity (SSOID/ Username)

Password

5 9 4 6 7 2 Enter Captcha

Login

[I Forgot my Digital Identity \(SSOID\). Click Here](#)

[I Forgot my Password. Click Here](#)

Please ensure that Mobile No./ Email ID/ Bhamashah ID/ UID is unique

Secured 2018-12-05 UTC

15th Anniversary

Site designed, developed & hosted by Department of Information Technology & Communication, Government Of Rajasthan
Helpdesk Details | Website Policies | FAQ | Sitemap
212667093

4. If any user does not have "SSO ID", then he/she may create his/her "SSO ID" through “New Users Registration”.

3 Online Ticket Booking

Wildlife Ticket Booking Services->Advanced Wildlife Ticket Booking

3.1.1 Getting Started with Advanced Wildlife Ticket Booking

1. In field named, "Select Place" Select Place for booking ticket as per requirement.
2. If "Zone" is available on the selected "Place", Select "Zone" from the drop down given.
3. If Zone is available on the selected "Place", select 'Date of Visit', 'Choose Shift', 'Select Vehicle'.
4. On the basis of selection of Vehicle, Member Details grid will appear.
5. In the 'Member Details' grid enter all the details of Member going to visit the selected Place.

*Guest may book online tickets for Keoladeo National Park, Bharatpur even for current date.

*** Mandatory field(s) to fill.** [Help doc for onlinebooking](#)

Select Place: *
Ranthambore National Park - Sawai Madhopur

Select Zone: *
Zone 1

Date of Visit: *
15/02/2019

Choose Shift: *
Morning

Select Vehicle:
Canter

Currently available seats: 60
Vehicle Fees Per Member: 10.00

Member Details

Please carry original photo ID at the time of entry. Any wrong Id will be treated as fake booking and will be prosecuted as per Law.

SL No	Name	Gender	Nationality	IDType	IDNo	Video Camera	Fees Per Member(INR)	Total Camera Fees(INR)	Total Guide & Vehicle Rent(INR)
1		--Select--	--Select--	--Select--					
2		--Select--	--Select--	--Select--					
3		--Select--	--Select--	--Select--					
4		--Select--	--Select--	--Select--					
5		--Select--	--Select--	--Select--					
6		--Select--	--Select--	--Select--					

50+41=7

Refresh
The answer is
91

Submit Reset Cancel

(Note: Enter all the Member Details Row-wise; do not leave any row empty between the Member details.)

6. Enter Name of Member under the column named 'Name'.
7. Select Gender, Nationality, ID Type of the Member from the give drop down in the 'Member Details' Grid.
8. Enter ID Number of the Member under the column named 'ID No'.

(Note: Entered ID should be valid, do not add space in between the characters)

9. Enter number of Camera each Member wants to take with him/her.
10. Enter the Captcha code generated.
11. Filling all the fields which are marked with asterisk sign (*) is mandatory.
12. Click Submit to Complete the Booking Procedure.
13. Payment page will open which will show all the details and pay now button to complete the payment process.

(Note: User can book ticket in 365 days in advance from a date of Visit)

3.1.2 Printing Ticket

User can print their ticket from Advance ticket booking form of the portal where "User" has booked the ticket.

Steps for Print/Download E-ticket:

1. Login into SSO ->open FMDSS application
2. Dashboard of FMDSS will be open->Wildlife ticket booking services->Advance Ticket booking.
3. Scroll downs the page you will find the "Booking" grid ->Action ->Download button.
4. Click on Download button.

(Note: User can't able to book ticket again for the same day with the combination of same "SSO Id", "Same Zone", "Same Date", "Same IP Address")

Wildlife Ticket Booking Services-> Current Wildlife Ticket Booking

3.2.1 Getting Started with Current Wildlife Ticket Booking

1. In field named, "Select Place" select "Place" for booking ticket as per requirement.
2. If zone is available on the selected "Place", select "Zone" from the drop down given.
3. If "Zone" is available on the selected "Place", Select 'Date of Visit', 'Choose Shift' and 'Select Vehicle'.
4. On the basis of selection of "Vehicle", "Member Details" grid will appear.
5. In the 'Member Details' grid enter all the details of Member going to visit the selected Place.

*Guest may book online tickets for Keoladeo National Park, Bharatpur even for current date.

*** Mandatory field(s) to fill.** [Help doc for onlinebooking](#)

Select Place: *
Ranthambore National Park - Sawai Madhopur

Select Zone: *
Zone 1

Date of Visit: *
15/02/2019

Choose Shift: *
Morning

Select Vehicle:
Canter

Currently available seats: 80
Vehicle Fees Per Member: 10.00

Member Details
Please carry original photo ID at the time of entry. Any wrong Id will be treated as fake booking and will be prosecuted as per Law.

Sl No	Name	Gender	Nationality	IDType	IDNo	Video Camera	Fees Per Member(INR)	Total Camera Fees(INR)	Total Guide & Vehicle Rent(INR)
1		--Select--	--Select--	--Select--					
2		--Select--	--Select--	--Select--					
3		--Select--	--Select--	--Select--					
4		--Select--	--Select--	--Select--					
5		--Select--	--Select--	--Select--					
6		--Select--	--Select--	--Select--					

Refresh
The answer is
91

Submit Reset Cancel

(Note: Enter all the Member Details Row-wise; do not leave any row empty between the Member details.)

6. Enter Name of Member under the column named 'Name'.
7. Select Gender, Nationality, ID Type of the Member from the give drop down in the 'Member

Details' Grid.

8. Enter ID Number of the Member under the column named 'ID No'.

(Note: Entered ID should be valid, do not add space in between the characters)

9. Enter number of Camera each Member wants to take with him/her.

10. Enter the Capt-cha code generated.

11. Filling all the fields which are marked with asterisk sign (*) is mandatory.

12. Click Submit to Complete the Booking Procedure.

13. Payment page will open which will show all the details and pay now button to complete the payment process.

(Note: The current booking inventory will be available from 10:00AM. Morning shift booking will be closed at 6:00AM and evening shift booking will close at 03:00PM.)

3.2.2 Printing Ticket

User can print their ticket from Online Booking page of the portal where "USER" has booked the ticket.

Steps for Print/Download E-ticket:

1. Login into SSO ->open FMDSS application
2. Dashboard of FMDSS will be open->Wildlife ticket booking Services->Current Wildlife ticket booking.
3. Scroll down the page you will find the "Booking" grid ->Action ->download button.
4. Click on Download button.

(Note: User can't able to book ticket again for the same day with the combination of same "SSO Id", "Same Zone", "Same Date", "Same IP Address.")

Wildlife Ticket Booking Services-> Half / Full Day Booking.

3.3.1 Getting Started with Half / Full Day Visit Booking.

3.3.1.1) Current Half Day/Full Day Visit Booking.

1. In field named, "Select Place" select "Place" for booking ticket as per requirement.
2. If zone is available on the selected "Place", select "Zone" from the drop down given.
3. If "Zone" is available on the selected "Place", Select 'Date of Visit', 'Choose Shift' and 'Select Vehicle'.
4. On the basis of selection of "Vehicle", "Member Details" grid will appear.
5. Enter previous "Request Id" in previous request id text box.

(Note: Enter Valid Request Id in both the column, do not add space in between the characters)

6. Enter Previous ID Proof no in "Previous ID Proof" text box used in the previous requests IDs.
7. After Enter "Previous ID Proof", click on Verify button.
8. After the successful verification, enter all the details of Member going to visit the selected Place in the 'Member Details' grid.

Advance Wildlife Ticket Booking (Half Day / Full Day)

Your page session will be expired in 10 minutes.

Mandatory Fields to Fill

Select Protected Area: Select Zone:

Date of Visit: Choose Shift:

Select Vehicle: Previous Request ID:

Previous ID Proof:

Currently available seats: 25
Currently available vehicle: 8

Sl No	Name	Gender	Nationality	Htype	IDNo	Vehicle Category	Price Per Member(INR)	Total Current Price(INR)	Total Guide & Vehicle Fee(INR)
1		<input type="text" value=""/>	<input type="text" value=""/>	<input type="text" value=""/>			0	0	0
2		<input type="text" value=""/>	<input type="text" value=""/>	<input type="text" value=""/>			0	0	0
2		<input type="text" value=""/>	<input type="text" value=""/>	<input type="text" value=""/>			0	0	0
4		<input type="text" value=""/>	<input type="text" value=""/>	<input type="text" value=""/>			0	0	0
5		<input type="text" value=""/>	<input type="text" value=""/>	<input type="text" value=""/>			0	0	0

3+3=?
Refresh
The answer is

(Note: Enter all the Member Details Row-wise; do not leave any row empty between the Member details.)

9. Enter Name of Member under the column named 'Name'.

10. Select Gender, Nationality, ID Type of the Member from the give drop down in the ‘Member Details’ Grid.

11. Enter ID Number of the Member under the column named ‘ID No’.

(Note: Entered ID should be valid, do not add space in between the characters)

12. Enter number of Camera each Member wants to take with him/her.

13. Enter the Captcha code generated.

14. Filling all the fields which are marked with asterisk sign (*) is mandatory.

15. Click Submit to Complete the Booking Procedure.

16. Payment page will open which will show all the details and pay now button to complete the payment process.

3.3.1.2) Half Day/Full Day Visit Booking.

1. In field named, "Select Place" select "Place" for booking ticket as per requirement.

2. If zone is available on the selected "Place", select "Zone" from the drop down given.

3. If "Zone" is available on the selected "Place", Select 'Date of Visit', 'Choose Shift' and 'Select Vehicle'.

4. On the basis of selection of "Vehicle", "Member Details" grid will appear.

5. Enter previous "Request Id" in previous request id text box.

(Note: Enter Valid Request Id in both the column, do not add space in between the characters)

6. Enter Previous ID Proof no in "Previous ID Proof" text box used in the previous requests IDs.

7. After Enter "Previous ID Proof", click on Verify button.

8. After the successful verification, enter all the details of Member going to visit the selected Place in the 'Member Details' grid.

(Note: Enter all the Member Details Row-wise; do not leave any row empty between the Member details.)

9. Enter Name of Member under the column named 'Name'.

10. Select Gender, Nationality, ID Type of the Member from the give drop down in the ‘Member

11. Enter ID Number of the Member under the column named 'ID No'.

(Note: Entered ID should be valid, do not add space in between the characters)

12. Enter number of Camera each Member wants to take with him/her.

13. Enter the Captcha code generated.

14. Filling all the fields which are marked with asterisk sign (*) is mandatory.

15. Click Submit to Complete the Booking Procedure.

16. Payment page will open which will show all the details and pay now button to complete the payment process.

(Note: The Half/full day booking inventory will be available from 10:00AM to 06:00PM for next day half day /full day booking.)

3.3.2 Important Points

- Advanced-Full day safari booking will be open for 365 days in advance.
- User doesn't able to book "Half day/Full day "safari booking for the same date of the booking.
- Half day/Full day safari inventory will be enable at 10:00AM and closed at 6:00 PM.
- In half day/Full day, if user booked ticket for Indian and foreigner together then foreigner fare will be applicable.
- If user had booked minimum two tickets using other wildlife booking services (Advance, Current, and Tatkal, Half day/Full day) in last 6 months then user can able to avail half day/full day safari booking service.
- For half day/full day booking ,User need to enter old "Request Id" which user had booked previously (In last 6 months from date of arrival)
- For half day/full day booking, User need to enter "I.D Proof" also I.D proof must be same with previous booking's "I.Dproof".
- Boarding passes of the full day/half day bookings of a visit day can be issued from 5:00 PM- 8:00 PM of the previous day of the visit day to 06:00 AM to 01:00 PM of the visit day by the authorized counter operators from the booking counter.

3.3.3 Printing Ticket

Steps for Print/Download E-ticket:

1. Login into SSO->open FMDSS application
2. Dashboard of FMDSS will be open->Wildlife Ticket Booking Services-> Current Half / Full Day Visit Permit or Advance Half day /Full day permit.
3. Scroll downs the page you will find the"Booking" grid->Action->Download button.
4. Click on Download button.

Wildlife Ticket Booking Services->Tatkal Wildlife Ticket Booking.

3.4.1 Getting Started with Tatkal Wildlife Ticket Booking.

Tatkal Booking is totally depend upon "First come first serve basis"

1. In field named,"SelectPlace"selects"Place"for booking ticket as per requirement.
2. If zone is available on the selected "Place",Select "Zone" from the drop down given.
3. If Zone is available on the selected "Place",Select 'Date of Visit', 'Choose Shift', 'Select Vehicle'(Gypsy).
4. In the'MemberDetails' grid enter all the details of"Member"going to visit the selected Place.

(Note: Enter all the Member Details Row-wise, do not left any row empty between the Member details.)

*Guest may book online tickets for Keoladeo National Park, Bharatpur even for current date.

* Mandatory field(s) to fill. [Help doc for onlinebooking](#)

Select Place: *
Ranthambore National Park - Sawai Madhopur

Select Zone: *
Zone 1

Date of Visit: *
15/02/2019

Choose Shift: *
Morning

Select Vehicle:
Canter

Currently available seats: 60
Vehicle Fees Per Member: 19.00

Member Details
Please carry original photo ID at the time of entry. Any wrong Id will be treated as fake booking and will be prosecuted as per Law.

Sl No	Name	Gender	Nationality	IDType	IDNo	Video Camera	Fees Per Member(INR)	Total Camera Fees(INR)	Total Guide & Vehicle Rent(INR)
1		--Select--	--Select--	--Select--					
2		--Select--	--Select--	--Select--					
3		--Select--	--Select--	--Select--					
4		--Select--	--Select--	--Select--					
5		--Select--	--Select--	--Select--					
6		--Select--	--Select--	--Select--					

Refresh
The answer is
[p]

Submit Reset Cancel

(Note: Entered ID should be valid, do not add space in between the characters)

5. Enter number of Camera each Member wants to take with him/her.
6. Enter the Capt-cha code generated.
7. Filling all the fields which are marked with asterisk sign (*) is mandatory.
8. Click Submit to Complete the Booking Procedure.

9. Payment page will open which will show all the details and pay now button to complete the payment process.

The screenshot shows the FMDSS payment page. The header includes the Forest Department logo and name, and the user's name 'Rajkumar' with a 'Pay Now' button. A sidebar on the left lists various services. The main content area is titled 'Payment' and contains a table with the following data:

Member Fee	Camera Fees	Safari Fees	Vehicle Rent Fees	GST on Vehicle Rent Fees	Guide Fees	GST on Guide Fees	Total Amount	Enter By	Status
1836.00	600.00	834.00	2532.00	132.00	480.00	90.00	16444.00	Rajkumar	Pending

Below the table, the total amount is 16444.00. A note states: 'Payment aggregator and bank charges will be extra as per their policy. The Payment does not guarantee E-ticket. Confirmed Ticket would be available only as per seat availability.' A 'Pay Now' button is located at the bottom right of the payment section.

3.4.2 Printing Ticket

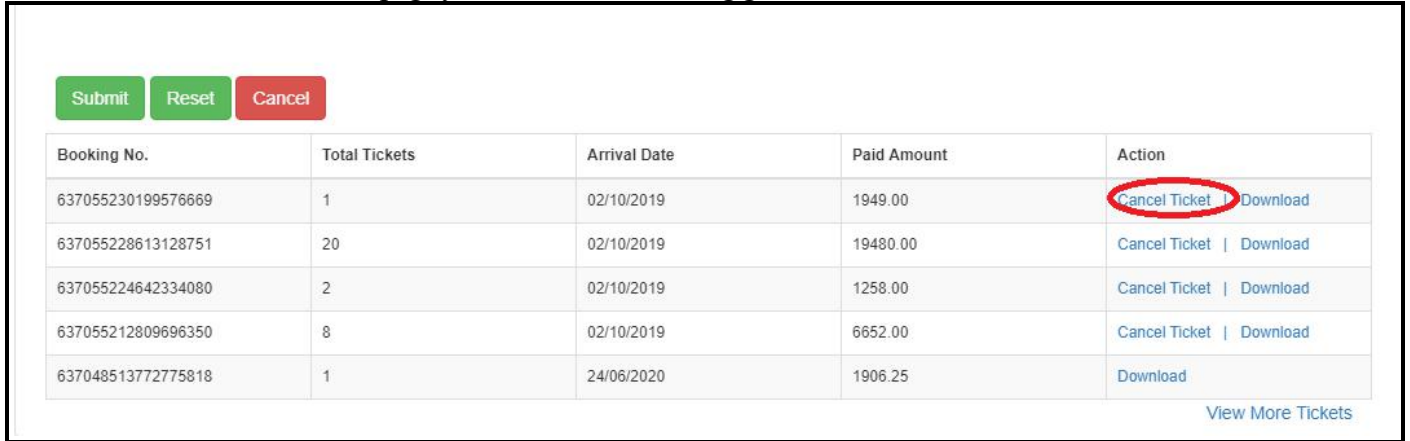
Steps for Print/Download E-ticket:

1. Login into SSO -> open FMDSS application
 2. Dashboard of FMDSS will be open -> Wildlife Ticket Booking Services -> Tatkal wildlife ticket booking
 3. Scroll down the page you will find the "Booking" grid -> Action -> download button.
 4. Click on Download button.
- **(Note: The Tatkal booking quota for a day will be opened 7 days before from the date of visit.)**

4. Cancel Ticket

4.1 Steps for Cancel E-ticket:-

1. Login into SSO ->open FMDSS application
2. Dashboard of FMDSS will be open ->Wildlife ticket booking services->Advance wildlife ticket (Click on Booking Service which you had used while booking.)
3. Scroll downs the page you will find the Booking grid ->Action ->Cancel link.



Submit Reset Cancel

Booking No.	Total Tickets	Arrival Date	Paid Amount	Action
637055230199576669	1	02/10/2019	1949.00	Cancel Ticket Download
637055228613128751	20	02/10/2019	19480.00	Cancel Ticket Download
637055224642334080	2	02/10/2019	1258.00	Cancel Ticket Download
637055212809696350	8	02/10/2019	6652.00	Cancel Ticket Download
637048513772775818	1	24/06/2020	1906.25	Download

[View More Tickets](#)

4. Click on Cancel button.

4.2 Cancellation Policy:-

Following are the cancellation policy:-

1. 75% refund booking amount if cancellation is made before 271/ more days from the date of visit
2. 50% refund of booking amount if cancellation is made before 181-270 days from the date of visit
3. 25% refund of booking amount if cancellation is made before 90-180 days from the date of visit
4. 0% refund of booking amount if cancellation is made within 90 days from the date of visit.

5. Do's and Don'ts

For filling the entire form kindly follow the given Do's and Don'ts of Online Booking:

5.1 DO's

1. User must login to FMDSS with valid username and password which is registered through SSO.
2. Avoid multiple login using same username and password and booking for other.
3. While entering ID do not put space extra character, which may lead to ghost entry.
4. Please book ticket related to your travel with valid ID proof no.
5. While booking please enter all mandatory fields.
6. Ticket is disbursed based on the First come first service.
7. The Payment does not guarantee E-ticket. Confirmed Ticket would be available only as per seat availability.
8. System checks availability after financial transaction from E-Mitra, if stock of ticket exhausted, system does not allow printing option.
9. System tracks ticket booking less than 20 sec. for overall booking activity as suspicious booking activity.
10. Please logout after every usage of online booking system.

5.2 Don'ts

1. Over booking at particular place, zone, shift liable to cancellation and refund.
2. The registrations with in valid address, email-IDs and mobile numbers are liable to is deactivated.
3. Do not click on back button and refresh while going to payment page.
4. Do not use cross it script to book of ticket.
5. Do not use any agent for booking of your own ticket.

6. Help desk

Any user can get help from help desk of FMDSS on any issues pertaining in utilization of FMDSS application.

User may contact the help desk team through email and toll free number. The contact details of the help desk team are:

Email Id: helpdesk.fmdss@rajasthan.gov.in

(Chief Wildlife Warden Forest Department, Rajasthan has all rights ,to cancel any booking which is against outlined policy and over booked at any date as per Place, Zone, and Shift.)